EXTREME CANOPY

WARRANTY

Warranty covers manufacturer’s defaults only. Warranty does NOT cover damage such as bent or broken truss bars, legs or connectors caused by storm, rain, wind gusts, improper use, accident or canopies that have rolled over. Damage caused by these events may be covered under your home or business insurance policy.

If you are making a warranty claim for a manufacturer's fault for reasons other than above, please complete our warranty claim. This form can be downloaded from our website www.extremecanopy.com/resource-centre/

Please complete and return with photos of the manufacturer’s fault.

Alternatively, please fill out the Replacement Parts form and we will arrange a quotation and dispatch parts as soon as possible.

IMPORTANT

Your canopy is supplied with 8 steel pins and 4 tie down ropes. These MUST be attached at all times. For use on hard surfaces, weight plates or water weights MUST be used. Weight plates and water weights are accessories and need to be purchased.

All roof tension straps must be attached and tensioned. These hold down methods will maximise safety however due to the unpredictable nature of weather, they will not prevent damage.

All canopies’ are considered temporary structures and MUST be packed down and stowed away in any adverse weather conditions such as storm, rain or wind gusts.

Please refer to “Set-Up” instructions supplied or if lost or can’t find, please go to our resources and download a copy www.extremecanopy.com/resource-centre/

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